

Market Makers Inc Ltd

Reference number: 491437

This firm is no longer registered with the FCA as an Appointed Representative of an authorised firm, and can no longer carry on regulated activities.

Do not start to do regulated business with an AR that is no longer registered.

No longer registered as an Appointed Representative

▲ **Some activities by this firm may not be protected**

This firm is shown on the Register because it was previously an Appointed Representative.

If something has gone wrong, you can complain to this AR or to this AR's principal firm. You may also be able to then complain against the principal to the **Financial Ombudsman Service (<https://www.financial-ombudsman.org.uk/consumers/complaints-can-help>)** (FOS), or claim from the **Financial Services Compensation Scheme (<https://www.fscs.org.uk/what-we-cover/>)** (FSCS) if the principal firm has gone out of business owing you money. Alternatively, FSCS can sometimes consider claims against failed ARs if they did something the principal didn't allow them to do. **Please refer to the section below on 'How are customers protected' for more detail.**

Who was this firm?

Firm details

Check details about this firm's place of business, contact details, etc.



Address

1000 Lakeside
North Harbour
Western ROad
Portsmouth
Hampshire
PO6 3EN
UNITED KINGDOM

Phone

-08454680880

Email

garyh@marketmakers.co.uk

Website

www.marketmakers.co.uk**Firm reference number**

491437

Firm status 

Check this firm's status and any additional regulatory information.

Status

No longer registered as an Appointed Representative

Since 10/10/2017

This firm is no longer registered with the FCA as an Appointed Representative of an authorised firm, and can no longer carry on regulated activities.

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Sub status

Former

Since 10/10/2017

Type

Introducer Appointed Representative

Trading names 

This firm currently trades under 2 trading names.

Current names

Showing 2 results out of 2

Name	Type of name (Registered, Trading)	Effective from
Market Makers Inc Ltd	Registered	13 Nov 2008
Market Makers	Trading	13 Nov 2008

How are customers protected?

Protections and support



Understand the protections you have when dealing with this firm.

Customer protections and the Register

The Register can only give you general information about the help available from other organisations if something went wrong when dealing with this IAR.

The Financial Ombudsman Service (FOS) and the Financial Services Compensation Scheme (FSCS) are the main organisations to contact if something goes wrong when dealing with this IAR.

If you want to complain about the IAR, you should first complain directly to the IAR or to the principal firm. If you are not sure who to complain to, contact the principal firm and they should tell you. If your complaint against the principal has not been resolved to your satisfaction, the FOS may be able to consider your complaint. You may be able to make a claim with FSCS if the principal firm has gone out of business owing you money. Alternatively, FSCS can sometimes consider claims against failed ARs if they did something the principal didn't allow them to do.

However, this is not always the case, and there are conditions that affect the protections you may have. To find out what is and what isn't covered, you should ask the principal firm(s) of this IAR to confirm this to you in writing.

The final decision to consider any specific complaint or claim is determined by the FOS or FSCS.

The Financial Ombudsman Service may be able to consider a complaint about this firm

If you want to complain about the IAR, you should first complain directly to the IAR or to the principal firm. If your complaint against the principal has not been resolved to your satisfaction, you can ask the Financial Ombudsman Service to help.

The Financial Ombudsman can normally consider complaints against the principal, including complaints about what ARs and IARs have done or omitted to do on behalf of the principal. But it may not be able to consider complaints about all of this IAR's activities, such as business that the principal did not allow this IAR to carry out. The Financial Ombudsman Service has the final decision as to whether or not it will consider a specific complaint.

The Financial Ombudsman Service's website (<https://www.financial-ombudsman.org.uk/>) has information about the type of activities you can complain about.

The Financial Services Compensation Scheme may be able to consider a claim against this firm if it fails

Fri Jan 05 2024 11:35:34 GMT+0200 (Israel Standard Time)

You may be able to make a claim with FSCS if the principal firm has gone out of business owing you money. Alternatively, FSCS can sometimes consider claims against failed ARs if they did something the principal didn't allow them to do. If this AR has failed but its principal firm hasn't, you must make a complaint to the principal firm first.

FSCS protection doesn't apply to claims made in connection with consumer credit activities other than certain debt management business. However, claims made in connection with other regulated activities carried out by this AR may be covered by **FSCS**. (<https://www.fscs.org.uk/>)

If you have a complaint about a firm

If you are concerned you've been scammed: consumers in England, Wales or Northern Ireland should immediately contact **the FCA** (<https://fca.org.uk/contact>) and **Action Fraud** (<https://www.actionfraud.police.uk/>); consumers in Scotland should immediately contact **the FCA** (<https://fca.org.uk/contact>) and **Police Scotland**. (<https://www.scotland.police.uk>)

Complain to the firm

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-08454680880

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www.marketmakers.co.uk

Report to the FCA

If you have concerns about a firm listed on the Register, **contact the FCA directly**. (<https://www.fca.org.uk/contact>)

If you suspect you have been contacted by an unauthorised firm or individual carrying out an FCA-regulated activity, report it to us using **this form**. (<https://www.fca.org.uk/report-scam-unauthorised-firm-individual>)

Help using the Register

If you have any concerns or difficulties using the Register you can contact the FCA and we will talk you through the record and answer any queries you may

have.

Who was this firm connected to?

Principal firms

The principal firm(s) of this IAR are listed below.

An AR can only carry out the regulated business that its principal firm allows it to, and the principal firm is responsible for that business. An IAR can only introduce customers to another firm or members of the firm's group, and/or give out certain kinds of marketing material.

Some IARs can have more than one principal. The principal(s) of this IAR are listed below.

A principal firm is a firm that is authorised for certain regulated activities in the UK and delegates the whole or part of its business to an IAR.

Previous

Showing 4 results out of 4

Name	Firm reference number	AR Relationship	Effective from	Effective to
<u>Mercer Limited</u>	121935	Introducer	01 Aug 2011	31 Oct 2013
<u>Simplyhealth Access</u>	202183	Introducer	13 Nov 2008	02 Jul 2009
<u>Aviva Health UK Limited</u>	308139	Introducer	21 Sept 2009	08 Feb 2013
<u>Vitality Corporate Services Limited</u>	461107	Introducer	28 Jan 2013	10 Oct 2017